

Terms & Conditions of Lifting Equipment LTD

The terms & conditions set out below before your use of the site please kindly read as the conditions shown will form part of any contract of sales or agreements between us. No document of your own which varies these terms & conditions can be accepted, they will be deemed to be ineffective and not applicable unless agreed in writing by our offices. The terms and conditions detailed of ours are deemed to be final and applicable at the point of sale. Please note that the contents of our site are generally aimed at any user aged 18 and over, to purchase any products or services on our website using any of the payment methods that are available on our website then we assume you are a minimum of 18 years of age.

Kindly follow the procedures laid down when you order any service or product. The price and our best estimate of delivery along with applicable payment procedures are detailed on our website. Please note any dates and times are estimates only although we make every effort to ensure any item your order is received within the time frame quoted. However we are unable to accept liability for any delay in delivery or any consequences thereof. Payment is due at the time of your order. The price shown on our website will be deemed current and correct at the point of order. However our prices are subject to change and we would ask that you ensure and confirm any costing between any provisional enquiry and the eventual final order.

We always aim to complete any order by the date specified in our confirmation but should you have any crucial time frames then please bring these to our attention so that we can confirm whether they are achievable. We retain the right to decline any order you place for whatever reason. Any order placed by you will be confirmed to the email address used by you when you place your order. Please ensure that any details that you give to use at the time are correct to enable us to fulfil the order. You must also ensure that the credit or debit card or any other method of payment chosen by you is your own and you have authority to use it and there are enough funds available or credit facilities in place to cover the cost of the product or service that you are ordering.

Returns or Cancellations

Any cancellation of an order can only be accepted if agreed by the office and also confirmed in writing. You should be aware that any items not generally stocked by us, that is, goods that have to be made to your particular and specific dimensions would be subject to a charge dependant on any work that

has been carried out. Cut lengths of either plain webbing or rope are not able to be returned. All returns should also be acknowledged in writing and have the consent of our sales personnel – any returns may incur a 15% handling charge. All returns to our works would have to be at a cost to be borne by you. The item(s) should be sent back in any original packaging and unused and in a new state.

At the time of any agreed returns you will be given a returns reference which should be marked on any paperwork and packaging. We hope that you will be completely satisfied with the product and our services but should you have any concerns or complaints then please contact us immediately by email, post or telephone so that we can address any issue.

If we are to perform any service, repair or modification on any item belonging to you then you warrant that you have complete ownership of the goods and you will indemnify us against claims by other people or organisations asserting any interest. Your item will also be judged to be free from any defect that would make any service or procedure carried out by us to be either injurious or perilous.

Warranty

Within 12 months of supply should any product be faulty due to workmanship or defective material then we will at the discretion of the company repair or replace. However the item must have been properly and safely used. Any item should be returned at your own cost, risk and securely packaged. You should include paperwork with the goods referring to our original supply along with a description of the fault and matters surrounding its failure/fault so that we can investigate.

You should in any event contact us prior to the return so that our stores and offices are aware of any concerns.

Changes to the website

Please note that we may modify, suspend or terminate any products or services on our website at anytime.

Security

Please ensure that the user names and password given or chosen by you when you use our website are kept securely and not shared with any other party. It is vital that you contact us straight away if you become aware of any unauthorized use or any matter affecting security so that we can take appropriate action.

Intellectual property

All the contents of our website are deemed to be correct and protected by intellectual property and current copyright laws. Our company and our third party collaborations are the owners. Our company name, company or product symbols are trademarks, logos and graphic representation of us and their owners. You should also note that there are intellectual copyright and property rights in any computer software used on our website. You may purchase items which have integrated software recorded or embedded. No property rights or copyright is deemed to be transferred or assigned by us. Our website, original works, logo etc must not be used, modified, adjusted, reworked or converted to create copies based upon our work.

Please note any website you link through our own website or gain access through our website can have no assurances by us regarding quality, content or safety. Should you access these sites then you must understand it is completely independent from Lifting Equipment Ltd. We do not govern, rule or have any authority on any of its content, opinions or accessibility.

The links do not necessarily mean we approve or support its products or services and can therefore take no responsibility for it. We can therefore accept no liability or any harm, injury or loss that could be carried by the links be it to substance, product or service.

Consequential loss

The company or its principles will not be liable or responsible for any consequential loss whether directly or indirectly. This will include loss of money, business, information, returns or any other expense sustained on the goods by the buyer. You will be deemed to have indemnified Lifting Equipment Ltd. against any of the above which has particularly arisen from unidentified, obscure or instructions lacking clearness.

Any liabilities of ours will be limited to the amount you pay for the products concerned. Please ensure your computer system and software meets any and all technical specifications to ensure the security and safety when using our website. We do not imply and cannot guarantee or verify that the material shown or accessible for downloading on our site will be clear from infection, virus or hidden programs that may have damaging features. You must perform complete and adequate procedures and virus checks including security controls to be able to administer and validate your requirements.